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WAYS TO PROTECT YOURSELF FROM

TELEPHONE SCAMMERS



DON'T BELIEVE CALLER ID

Crooks can easily fake caller ID information. Keep in mind, there is no way of knowing if the name and number displayed is accurate.



IGNORE UNKNOWN PHONE NUMBERS

Only answer calls from your personal contacts and other known numbers. If the caller has an important message, he or she will leave a voicemail.



BEWARE OF IMPOSTERS

Scammers often pose as charities, local businesses, and government agencies, like the IRS. If you're unsure if the caller is who they say they are, hang up and call back using the official number listed on the entity's website.



PROTECT YOUR PERSONAL INFO

Scammers will say anything to trick you into handing over sensitive information. Never share your credit card, checking account, or Social Security numbers over the phone.



JUST HANG UP

If you receive an illegitimate phone call, take down the scammer's information, hang up the phone, and report the incident to the Federal Trade Commission at [ftc.gov/complaint](https://www.ftc.gov/complaint).